

REQUEST FOR EXPRESSION OF INTEREST



SELECTION OF INDIVIDUAL CONSULTANT

CONSULTANCY FOR THE DESIGN AND DEVELOPMENT OF THE SADC ICT OBSERVATORY FACTS AND FIGURES REPORT

REFERENCE NUMBER: SADC/3/5/2/406

26 May 2025

1. **The SADC Secretariat** is inviting Individual Consultants to submit their CV and Financial Proposal for the following services:

“CONSULTANCY FOR THE DESIGN AND DEVELOPMENT OF THE SADC ICT OBSERVATORY FACTS AND FIGURES REPORT”

The Terms of Reference defining the minimum technical requirements for these services are attached as Annex 1 to this Request for Expression of Interest.

2. **Only Individual Consultants are eligible for this assignment provided that they fulfil the following eligibility criteria:**

a) they are not bankrupt or being wound up, are having their affairs administered by the courts, have entered into arrangements with creditors, have suspended business activities, are being subject of proceedings concerning those matters, or are being in any similar situations arising from similar procedures provided for in the national legislation or regulations of the SADC member states.

b) they have not been convicted of offences concerning their professional conduct by a judgment which has the force of res judicata; (i.e. against which no appeal is possible);

c) they have not been declared guilty of grave professional misconduct proven by any means which SADC Secretariat can justify.

d) they have fulfilled obligations related to the payments of social security contributions or the payment of taxes in accordance with the legal provisions of the country in which they are established or with those countries where the contract is to be performed.

e) they have not been the subject of a judgment which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity detrimental to the SADC Secretariat' financial interests; or

f) they are not being currently subject to an administrative penalty.

3. The maximum budget for this contract is **US\$ 9,000.00 (Nine Thousand United States Dollars only)**, inclusive of professional fees and reimbursable expenses. Proposals exceeding this budget will not be accepted.

4. Your Expression of Interest must be presented as per Standard Expression of Interest Forms attached as Annex 2 to this REOI, in the English language and be accompanied by copies of all the indicated supporting documents. If the supporting documents are not in English, these shall be accompanied by a certified translation into English.

5. Proposals clearly marked **“Consultancy for the Design and Development of the SADC ICT Observatory Facts and Figures Report - Reference Number: SADC/3/5/2/406”** should be submitted through the virtual tender box link:

<https://collab.sadc.int/s/psKDXZa4FXLknLK>. by the deadline.

6. The deadline for submission of your proposal, to the address indicated in Paragraph 5 above, is: **16 June 2025 at or before midnight local (Botswana) time.**

- *Bidders are advised to submit their proposals during working hours for support in case of any technical problems. The technical support team will not be available after working hours. (Working hours is from 07:30am to 4:30pm)*
- *Kindly drop your file on the link above as a zipped folder containing all your documents and label it your name. Note that there is no confirmation message for upload but the files will be uploaded once it shows "Uploaded Files"*

7. Your CV will be evaluated against the following criteria.

CRITERIA	POINTS
Qualifications and skills	20
General professional experience	20
Specific professional experience	60
Total	100

Technical Evaluation

The minimum technical score required to pass is 70 points. Bids not reaching 70 points shall be considered not compliant. Out of the 70 points thresholds, the best technical offer is awarded 100 points. The others receive points calculated using the following formula:

$$\text{Technical score} = (\text{final score of the technical offer in question} / \text{final score of the best technical offer}) \times 100$$

Financial evaluation

The Evaluation Committee shall proceed with the financial comparisons of the fees between the different financial offers (fee based are established in the main Contract while for Global Price specific offers will be considered). Both the provisions for reimbursable and expenditure verification shall be excluded from the comparison of the financial bids. The offer with the lowest total fees shall receive 100 points. The others are awarded points by means of the following formula:

$$\text{Financial score} = (\text{lowest total fees} / \text{total fees of the tender being considered}) \times 100.$$

The best value for money is established by weighing technical quality against price on an 80/20 basis. This is done by multiplying:

- *the scores awarded to the technical offers by 0.80*
- *the scores awarded to the financial offers by 0.20*

8. Your proposal should be submitted as per the following instructions and in accordance with the Terms and Conditions of the Standard Contract attached as Annex 3 to this REOI:

(i) **PRICES:**

The financial proposal shall be in United States Dollars (USD) and inclusive of all expenses deemed necessary by the Individual Consultant for the performance of the contract.

(ii) **EVALUATION AND AWARD OF THE CONTRACT:**

Expressions of Interest determined to be formally compliant to the requirements will be further evaluated technically.

An Expression of Interest is considered compliant to the requirements if:

- It fulfils the formal requirements (see Paragraphs 2,3,4,5,6,7 and 8 above),
- The financial proposal (professional fees) does not exceed the maximum available budget for the contract as indicated under Para 3.

The award will be made to the applicant who obtained the highest technical score and with the financial offer within the budget as indicated under Para 3. Expressions of Interest not obtaining a minimum technical score of 70 points will be rejected.

(iii) **VALIDITY OF THE EXPRESSION OF INTEREST:**

Your Expression of Interest should be valid for a period of **120 days** from the date of deadline for submission indicated in Paragraph 6 above.

9. The assignment is expected to commence from the date of the last signature of the contract.

10. Additional requests for information and clarifications can be made through the email below.

The Procuring entity: **SADC Secretariat**

Contact person: Mr Thomas Chabwera

Telephone: **3951863**

Fax: **3972848**

E-mail: tchabwera@sadc.int and clunqu@sadc.int

Copy to dtimbo@sadc.int ; zruth@sadc.int

The closing date for receipt of requests for clarification shall be **6 June 2025 at 12.00 noon local time Botswana.**

The closing date for responding to requests for information and clarification shall be **10 June 2025 at midnight local time Botswana.**

All questions received as well as the answer(s) to them will be posted on the SADC Secretariat's website.

ANNEXES:

ANNEX 1: Terms of Reference

ANNEX 2: Expression of Interest Forms

ANNEX 3: Standard Contract for Individual Consultants

Sincerely,



Mr Thomas Chabwera
Head of Procurement Unit

ANNEX 1: TERMS OF REFERENCE



(Global Price)

CONSULTANCY FOR THE DESIGN AND DEVELOPMENT OF THE SADC ICT OBSERVATORY FACTS AND FIGURES REPORT

Contents

1. BACKGROUND INFORMATION

1.1 Partner country and procuring entity.

Southern African Development Community (SADC)

1.2 Contracting authority

SADC Secretariat

1.3 Background

The Southern African Development Community (SADC) is a Regional Economic Community comprising 16 Member States, namely; Angola, Botswana, Comoros, Democratic Republic of Congo (DRC), Eswatini, Lesotho, Madagascar, Malawi, Mauritius, Mozambique, Namibia, Seychelles, South Africa, United Republic of Tanzania, Zambia and Zimbabwe. Established in 1992, SADC is committed to Regional Integration and poverty eradication within Southern Africa through economic development and ensuring peace and security.

The overarching objective of the SADC ICT Sector is the attainment of universal, meaningful broadband connectivity, which is accessible, affordable, efficient, reliable, high quality and fully integrated through robust and climate resilient ICT infrastructure to meet the diverse requirements of SADC Citizens and to ensure digital inclusion and attainment of the SADC goal of regional economic integration, poverty alleviation and industrialisation. The sector also seeks to ensure that no one is left behind in terms of ICT services and therefore endeavours to heighten the implementation of regional broadband connectivity, including cross-border transmission links to promote SADC Digital Inclusion. SADC acknowledges that ICTs are a key cross-cutting enabler in addressing the challenges posed by globalisation, digitalisation, climate change and inequality and can catalyse the attainment of the regional integration agenda and enhance the socio-economic and political development prospects of the region.

1.4 Current situation in the sector

The SADC ICT Observatory is one of the flagship projects in the SADC Regional Indicative Strategic Development Plan (RISDP) 2020-2030 as well as the Digital SADC 2027 which is the ICT Chapter of the SADC Regional Infrastructure Development Master Plan

(RIDMP) 2012-2027. The objective of the SADC ICT Observatory is to become a vital policy intelligence tool to support the strategic planning of the SADC sub-region and also be the central point of reference for reliable, accurate and up-to-date collection and dissemination of ICT indicators, measurement, benchmarking and reports. The SADC ICT Observatory will monitor and evaluate the implementation of the SADC ICT Programme, Sustainable Development Goals (SDGs), the Digital Divide and enhancing Industrialisation in SADC through ICT.

The SADC ICT Observatory project is being piloted at the SADC Secretariat but will later be relocated to the SADC ICT Digital Transformation Centre (DTC) once operational where in depth research and analysis may be undertaken on the ICT indicators. The SADC ICT Observatory is under the auspices of the ICT Division of the Directorate of Infrastructure. A list of 81 Core and 22 Extended SADC ICT Indicators, covering several areas such as ICT Economic, Infrastructure and Connectivity, Access to Use of and Affordability of ICT, ICT Policy and Regulation, Education and Skills, E-Services and ICT in Business and Technology, Research and Innovation are collected annually. **Table 1** highlights the Focus Areas of the Core and Extended indicators.

Table 1: SADC ICT Observatory Indicators

Item	Focus Area	Core Indicators	Extended Indicators
1	ICT Economic	13	
2	Infrastructure and Connectivity	23	6
3	Access to, Use and Affordability of ICT	19	1
4	ICT Policy Regulation	8	
5	Education and Skills	7	5
6	E-Services and ICT in Business	7	9
7	Technology, Research and Innovation	4	1
Total		81	22

The annual collection cycle begins from 1 August to 15 October annually during which SADC Member States are sent the SADC ICT Observatory Questionnaire listing the targeted SADC ICT Indicators to be collected.

Phase II of the project was to develop the SADC ICT Observatory Database and Web Portal system to automate the data capture from Member States which was previously being done manually via submission of completed excel spreadsheets on a pilot platform. The SADC ICT Observatory Database and Web Portal was piloted in May 2023 and is operational with data from 2021 to 2024. The objective of the portal automation was to

enable easy and secure online data entry, validation, access and reporting by Member States and stakeholders as well as data query and export capability and for enhancing visibility and decision making. SADC ICT Observatory Focal Point Persons from Member States were trained in 2023 on how to access and login to the system, how to conduct data entry, how data is validated or returned for amendment by the SADC Secretariat, and how Member States can resubmit their data after amendments/updates as well as publishing of validated data. User Manuals were also shared with Member States.

The SADC ICT Observatory Indicators Collection Set for 2025 consists of 65 Core Indicators was validated by Member States. Presently all Member States are providing data for the SADC ICT Observatory. Eleven (11) SADC Member States (Botswana, Kingdom of Eswatini, Lesotho, Madagascar, Malawi, Mozambique, Namibia, South Africa, United Republic of Tanzania, Zambia and Zimbabwe) have put in place a Memorandum of Understanding (MOU) between their NRA, National Statistics Office (NSO) and/or Ministry of ICT to establish a formal framework of cooperation to facilitate collaboration for data collection of ICT demand-side ICT indicators and with key ICT indicator stakeholders for the SADC ICT Observatory.

Phase III of the project is to design and develop the SADC ICT Observatory Facts and Figures Report. This will be utilized as a template for future publications.

1.5 Related programmes and other donor activities

Work related to this assignment would be the SADC Statistical Yearbook Publication and ICT Indicators collection and the Broadband and Postal Indicators Report by CRASA.

2. OBJECTIVE, PURPOSE AND EXPECTED RESULTS

2.1 Overall objective

ICT is a critical component and serves as a catalyst for socio-economic development. There is need to have mechanisms of measuring the level of ICT access, adoption, penetration, usage, affordability, infrastructure deployment, coverage, investment and developments in the SADC Region both for decision making as well as to determine the best interventions for the region to bridge the digital divide and digital gender divide. The SADC ICT Observatory was borne to accomplish exactly this. The overall objective of this consultancy is to design and develop a SADC ICT Observatory Facts and Figures Report to be used by Member States and stakeholders for their decision-making, informational

use and bring visibility into the SADC ICT Sector. This report will then become the template for future annual SADC ICT Observatory Facts and Figures Reports.

2.2 Specific objectives (Purpose)

The purpose of this contract are as follows:

- (i). Conduct Benchmarking Review of existing frameworks for SADC ICT Observatory Facts and Figures Report in order to capture best practices, principles and concepts;
- (ii). Design and develop in line with Benchmarking Review, the SADC ICT Observatory Facts and Figures Report;
- (iii). Conduct Benchmarking Review of the SADC ICT Observatory against other International, Continental, Regional and National ICT Observatories and ICT Statistics disseminating entities; and
- (iv). Develop the template structure for the SADC ICT Observatory Facts and Figures Report which will incorporate the best practice aspects found in International, Continental and Regional ICT Observatories reports, bulletins and publications.

2.3 Results to be achieved by the contractor.

Submit a Benchmarking Review Report as per the expected objectives of this assignment outlining the benchmarking review undertaken and proposing a Report Structure (Template) for the SADC ICT Observatory Facts and Figures Report; and

Submit the Final SADC ICT Observatory Facts and Figures Report.

3. ASSUMPTIONS AND RISKS

3.1 Assumptions underlying the project.

The Contractor shall adhere to contract implementation schedule and submit the deliverables in a timely manner.

3.2 Risks

The Table 2 summarises key Risks associated with this Action and outlines mitigation measures that will be put in place to reduce the risks identified:

Table 2: Risks and Mitigation Measures

Possible risks	Risk Level (Low/ Medium/ High)	Mitigation Measures
The Contractor may propose a report which may not be aligned to the approved SADC ICT Observatory indicators and best practice and may not encompass all the requirements.	Low	The TOR selection criteria has been tailored to engage a capable Consultant. In addition, the inception report and inception meeting will be used to determine the proposed methodology which will achieve the desired result.
The Contractor may not conduct a comprehensive Benchmarking Review to inform the development of the SADC ICT Observatory Facts and Figures Report	Medium	The TOR selection criteria has been tailored to engage a capable Consultant. It has also highlighted the key sources of existing ICT Observatories and reports for the Benchmarking Review.

4. SCOPE OF THE WORK

4.1 General

4.1.1 Project description and specific work

The overall goal of the consultancy is to assist the SADC Secretariat with the design and development of the SADC ICT Observatory Facts and Figures Report for their decision-making, informational use and bring awareness and visibility into the SADC ICT Sector.

The Contractor is expected to undertake a benchmarking review of some existing ICT Observatories on the Continent and Internationally. The Contractor will then develop the SADC ICT Observatory Facts and Figures Report.

The SADC ICT Observatory Facts Figures Report will be validated by Member States and relevant stakeholders at a Validation Workshop to be convened by the SADC Secretariat. Inputs from the Validation Workshop will lead to the finalisation of the SADC ICT Observatory Facts and Figure Report.

4.1.2 Geographical area to be covered.

The Contractor will undertake the benchmarking review, design and development of the SADC ICT Observatory Facts and Figures Report. The coverage of this research is global with a focus on best practice adoption for the SADC Region.

4.1.3 Target groups

In undertaking the review and development of the online SADC ICT Observatory Facts and Figures Report, the Contractor will work with the relevant SADC Secretariat Directorates and Units specifically the SADC Directorate of Infrastructure, Member States, SADC ICT Implementing Agencies CRASA, Southern African Telecommunications Association (SATA), Southern Africa Postal Operators Association (SAPOA), African Telecommunications Union (ATU), Pan African Postal Union (PAPU), International Telecommunication Union (ITU) and Universal Postal Union (UPU).

4.2 Specific work

The SADC Secretariat seeks to recruit one (1) Consultant to undertake consultancy work on the design and development of the SADC ICT Observatory Facts and Figures Report. In carrying out the assignment, the Contractor will be expected to achieve the results outlined in 4.2.1.

4.2.1 Results to be achieved by the contractor.

- (i). Conduct benchmarking review of existing frameworks for ICT Observatory Facts and Figures Reports in order to capture best practices, principles and concepts which will inform features of the SADC ICT Observatory Facts and Figures Report;
- (ii). Review the reports published by leading ICT Observatories such as the ITU's Annual Measuring the Internet Society Report, the ITU Facts and Figures Reports, Postal Development Report – Integrated Index for Postal Development (2IPD), the Egypt Ministry of Communications and IT Bulletin publications etc;
- (iii). Prepare a **Benchmarking Review Report** highlighting the research undertaken in the design of the SADC ICT Observatory Facts and Figures Report;
- (iv). Design and develop in line with benchmarking best practices a **SADC ICT Observatory Facts and Figures Report** for Member States; and
- (v). Facilitate a Validation Workshop for the SADC ICT Observatory Facts and Figures Report and incorporate inputs from stakeholders.

The Contractor shall comply with the latest SADC Corporate and Identity Manual.

4.3 Project management

4.3.1 Responsible body

The consultancy will be managed by the ICT Division of the SADC Directorate of Infrastructure and there will be continuous engagement for the duration of the assignment.

4.3.2 Management structure

The Contractor shall report to and perform the assigned tasks under the direct supervision of the Senior Programme Officer (SPO) ICT. The Director of Infrastructure shall play an oversight role over this assignment. Both are based in Gaborone, Botswana. The SPO ICT will among other things facilitate, the Contractor's contact with key stakeholders in the region and SADC Member States for consultations and facilitate access to relevant documents and information. The deliverables will be approved by the Directorate of Infrastructure.

4.3.3 Facilities to be provided by the contracting authority and/or other parties.

The Validation Workshop shall be a virtual event held using a video conferencing platform and hence no requirement for the Contractor to travel. Costs related to the planning of the Validation Workshop (interpretation services) will be borne by the SADC Secretariat.

5. LOGISTICS AND TIMING

5.1 Location

This assignment is 'home-based' for the Contractor, with no travel required.

5.2 Start date and period of implementation.

The intended start date is 1st July 2025 and the period of implementation of the contract will be six (6) months from this date. The actual start date will be provided in the contract.

6. REQUIREMENTS

6.1 Staff

Note that civil servants and other staff of the public administration, of the partner country or of international/regional organizations based in the country, shall only be approved to work as experts if well justified. The justification should be submitted with the tender and shall include information on the added value the expert will bring as well as proof that the expert is seconded or on personal leave.

6.1.1 Consultant

The Consultant has a crucial role in implementing the contract. The contracting authority is indicating an absolute minimum input in terms of related qualifications and experience for the consultant. These terms of reference contain the required expert's profile. The tenderer shall submit a CV and statement of exclusivity and availability for the following:

Key Expert: Facts and Figures Report Developer

Qualifications and Skills

- A University Degree in Statistics, Economics, Information Technology, Electrical Engineering or related field with advanced knowledge in systems and applications and ICT Regulation.
- Excellent organisational, time-management and planning skills.
- Perform quality data analysis on data.
- Excellent at developing reports, diagrams and statistical charts.
- Ability to research, analyse and synthesize information.
- Ability to meet deadlines and work well under pressure.
- Fluent in written and spoken English. Knowledge of another SADC Official language (French and/or Portuguese) is an added advantage; and
- Excellent oral and report writing, presentation and workshop facilitation skills.

General Professional Experience

- A minimum of five (5) years required of progressive professional experience and knowledge in the area of Monitoring and Evaluation (M&E), ICT Sector development, design and development and Graphics design relevant to this assignment;
- Minimum of three (3) years' experience working in the SADC Region and knowledgeable of the SADC Region ICT Sector;

- Knowledge of Graphics Design will be an added advantage; and
- Documented familiarity with the production of Statistical/M&E Reports or Graphical Report Publications for the ICT Sector will be an added advantage.

Specific Professional Experience

- Proven track record of having designed and developed Statistical Indicator Reports for an International or Regional Organization; and
- A minimum of three (3) years' experience and knowledge in the issues relating to ICT Indicators, ICT Statistics and Statistical Report Development, Benchmarking, ICT Gap Analysis, Forecasting and Trends.

6.1.2 Support staff and backstopping

Backstopping and support staff costs must be included in the price if required.

6.2 Office accommodation

The work will be done virtually; hence, no office accommodation will be required.

6.3 Facilities to be provided by the contractor.

The Contractor must ensure that he/she is adequately supported and equipped. In particular, they must ensure that there is sufficient administrative, secretarial and interpreting provision to enable experts to concentrate on their primary responsibilities. It must also transfer funds as necessary to support their work under the contract and to ensure that its employees are paid regularly and in a timely fashion.

6.4 Equipment

No equipment is to be purchased on behalf of the contracting authority/ procuring entity as part of this service contract or transferred to the contracting authority/ procuring entity at the end of this contract. Any equipment related to this contract that is to be acquired by the procuring entity must be purchased by means of a separate supply tender procedure.

6.5 Incidental expenditure

Not applicable.

6.6 Expenditure verification

Not applicable.

7. REPORTS

7.1 Reporting requirements

The Contractor will submit the following reports in English in one original copy.

Name of Report/ Presentation	Content	Time of Submission
Inception Report	<p>Outlines the proposed approach, methodology (conceptual framework), work plan, Risks and possible mitigation measures for conducting the assignment.</p> <p>The Inception Meeting shall be via a video conference organized by the SADC Secretariat, in consultation with the Contractor.</p> <p>The Inception Report shall be finalized, incorporating the comments emanating from the Inception Meeting</p>	No later than two (2) weeks from the commencement date of the consultancy services.
Online Presentation of the first draft of the Benchmarking Review Report and the SADC ICT Observatory Facts and Figures Report	Covers activities under the Section 4	No later than four (4) months from the commencement date of the consultancy services
Online presentation of the second draft Benchmarking Review Report and the second draft SADC ICT Observatory Facts and Figures Report	<p>Covers activities under the Section 4 and would take on board all comments, corrections, clarifications and input received from the SADC Secretariat.</p> <p>It shall be accompanied by the submission of a presentation. The second draft Benchmarking Review Report and the second draft SADC ICT Observatory Facts and Figures Report which shall be presented and discussed at a Validation Workshop organized by the SADC Secretariat and</p>	No later than two (2) weeks following the receipt of all comments, corrections, clarifications and input received from the SADC Secretariat

	facilitated by the Contractor.	
Final Benchmarking Review Report and the Final SADC ICT Observatory Facts and Figures Report	Shall include all the comments, corrections, clarifications and input received during the Validation Workshop.	Final Benchmarking Review Report and Final SADC ICT Observatory Facts and Figures Report, no later than two (2) weeks following the Validation Workshop.

Payments shall be done at specific intervals upon successful submission and approval by the SADC Secretariat of each of the following deliverables as stipulated below:

Deliverable	Payment (%)
Final Inception Report	25
Second draft Benchmarking Review Report, second draft SADC ICT Observatory Facts and Figures Report and Presentation	30
Final Benchmarking Review Report and Final SADC ICT Observatory Facts and Figures Report	45
Total	100

All Reports are to be submitted in editable format such as **Microsoft Office Word** (other editable formats may be proposed and considered as well) and **PDF** format and Presentations in Microsoft Power Point format.

7.2 Submission and approval of reports

The Inception Report, Benchmarking Review Report and the SADC ICT Observatory Facts and Figures Report and Presentations, referred to above, must be submitted to the Project Manager identified in the contract. The Project Manager is, Senior Programme Officer (SPO) - ICT responsible for recommendation of the deliverables mentioned in Section 7 above, for Management decision.

8. MONITORING AND EVALUATION

8.1 Definition of indicators

The following are the key deliverables and indicators for the successful completion of this assignment:

- Submission of Inception Report and convening of Inception Meeting between SADC Secretariat and the Contractor;

- Delivery of the second draft Presentation of the Benchmarking Review Report and the second draft SADC ICT Observatory Facts and Figures Report;
- Presentation and approval of the Final Draft Benchmarking Review Report and the SADC ICT Observatory Facts and Figures Report;
- Facilitation of a Validation Workshop of the draft SADC ICT Observatory Facts and Figures Report; and
- Submission of the Final Benchmarking Review Report and the Final SADC ICT Observatory Facts and Figures Report.

8.2 Special requirements

As indicated in Section 7, the following special requirements are to be fulfilled:

- Inception Report shall outline the proposed approach, methodology (conceptual framework), Work Plan, Risks and possible mitigation measures for conducting the assignment. This will be finalized based on inputs from the Inception Meeting to be held virtually and to be organized by the SADC Secretariat;
- The Benchmarking Review Report shall outline the Benchmarking Review undertaken by the Contractor; and
- Facilitate a Validation Workshop which will be convened by SADC Secretariat. The SADC Secretariat will prepare the Validation Workshop Report including outcomes and recommendations and the Contractor will incorporate the new inputs into the SADC ICT Observatory Facts and Figures Report.

9. BUDGET

The maximum budget for the assignment is **USD\$9,000.00 (Nine Thousand United States Dollars)** inclusive of fees and any reimbursable expenses.

ANNEX 2: Expression of Interest Forms

A. COVER LETTER FOR THE EXPRESSION OF INTEREST FOR THE PROJECT 20

B. CURRICULUM VITAE 22

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COVER LETTER FOR THE EXPRESSION OF INTEREST FOR THE PROJECT CONSULTANCY FOR THE DESIGN AND DEVELOPMENT OF THE SADC ICT OBSERVATORY FACTS AND FIGURES REPORT.

REFERENCE NUMBER: SADC/3/5/2/406

[Location, Date]

To: SADC Secretariat

Dear Sirs:

I, the undersigned, offer to provide the consulting services for the Consultancy for the Design and Development of the SADC ICT Observatory Facts and Figures Report, in accordance with your Request for Expression of Interests number **SADC/3/5/2/406**, dated 26 May 2025 for the sum of USD[..... dollars¹]. This amount is inclusive of all expenses deemed necessary for the performance of the contract in accordance with the Terms of Reference requirements, and [*“does” or “does not” delete as applicable*] include any of the following taxes in Procuring Entity’s country: value added tax and social charges or/and income taxes on fees and benefits.

I hereby declare that all the information and statements made in my CV are true and accept that any misinterpretation contained in it may lead to my disqualification.

I take note that under the provisions of the SADC Procurement Policy applicable to this Request for Expression of Interest, a contract cannot be awarded to applicants who are in any of the following situations:

- a) *they are being bankrupt or wound up, are having their affairs administered by the courts, have entered into arrangements with creditors, have suspended business activities, are being subject of proceedings concerning those matters, or are being in any similar situations arising from a similar procedure provided for in the national legislation or regulations of the SADC member states.*
- b) *they have been convicted of offences concerning their professional conduct by a judgment which has the force of res judicata; (i.e. against which no appeal is possible);*
- c) *they have been declared guilty of grave professional misconduct proven by any means which SADC Secretariat can justify.*
- d) *they have not fulfilled obligations related to the payments of social security contributions or the payment of taxes in accordance with the legal provisions of the country in which they are established or with those countries where the contract is to be performed.*
- e) *they have been the subject of a judgment which has the force of res judicata for fraud, corruption, involvement in a criminal organisation or any other illegal activity detrimental to the SADC Secretariat’ financial interests; or*
- f) *they are being currently subject to an administrative penalty.*

I confirm that I am not in any of the situations described above, and I hereby declare that at any point in time, at the SADC Secretariat’s request, I will provide certified copies of documents to prove so.

¹

I am aware that the penalties set out in the Procurement Policy may be applied in the case of a false declaration, should the contract be awarded to me.

My proposal is binding upon me for the period indicated in Paragraph 9(iii) of this Request for Expression of Interest.

I undertake, if my Proposal is accepted, to initiate the consulting services related to the assignment not later than the date indicated in Paragraph 6 of the Request for Expression of Interest, and to be available for the entire duration of the contract as specified in the Terms of Reference.

I understand you are not bound to accept any Proposal you receive.

Yours sincerely,

Signature [*In full and initials*]: _____

Name and Title of Signatory: _____

B. CURRICULUM VITAE

[insert full name]

- 1. Family name: *[insert the name]*
- 2. First names: *[insert the names in full]*
- 3. Date of birth: *[insert the date]*
- 4. Nationality: *[insert the country or countries of citizenship]*

- 5. Physical address: *[insert the physical address]*
- 6. Postal address
- 7. Phone: *[Insert Postal Address]*
- 8. E-mail: *[insert the phone and mobile no.]*
[Insert E-mail address(es)]

- 9. Education:

Institution: [Date from – Date to]	Degree(s) or Diploma(s) obtained:
<i>[indicate the month and the year]</i>	<i>[insert the name of the diploma and the specialty/major]</i>
<i>[indicate the month and the year]</i>	<i>[insert the name of the diploma and the specialty/major]</i>

10. Language skills: (Indicate competence on a scale of 1 to 5) (1 – excellent; 5 – basic)

Language	Reading	Speaking	Writing
<i>[insert the language]</i>	<i>[insert the no.]</i>	<i>[insert the no.]</i>	<i>[insert the no.]</i>
<i>[insert the no.]</i>	<i>[insert the no.]</i>	<i>[insert the no.]</i>	<i>[insert the no.]</i>

11. Membership of professional bodies: *[indicate the name of the professional body]*

12. Other skills: *[insert the skills]*

13. Present position: *[insert the name]*

14. Years of experience: *[insert the no.]*

15. Key qualifications: (Relevant to the assignment)
[insert the key qualifications]

16. Specific experience in the region:

Country	Date from - Date to
<i>[insert the country]</i>	<i>[indicate the month and the year]</i>
.....
<i>[insert the country]</i>	<i>[indicate the month and the year]</i>

17. Professional experience:

Date from – Date to	Location of the assignment	Company & reference person (name & contact details)	Position	Description
<i>[indicate the month and the year]</i>	<i>[indicate the country and the city]</i>	Name of the Company: Address of the company: Phone: Fax: Email: Name and title of the reference person from the company:	<i>[indicate the exact name and title and if it was a short term or a long-term position]</i>	Name of the Assignment: Beneficiary of the Assignment: Brief description of the Assignment: Responsibilities:
<i>[indicate the month and the year]</i>	<i>[indicate the country and the city]</i>	Name of the Company: Address of the company: Phone: Fax: Email: Name and title of the reference person from the company:	<i>[indicate the exact name and title and if it was a short term or a long-term position]</i>	Name of the Assignment: Beneficiary of the Assignment: Brief description of the Assignment: Responsibilities:
<i>[indicate the month and the year]</i>	<i>[indicate the country and the city]</i>	Name of the Company: Address of the company: Phone:	<i>[indicate the exact name and title and if it was a short</i>	Name of the Assignment: Beneficiary of the Assignment: Brief description of the Assignment: Responsibilities:

Date from – Date to	Location of the assignment	Company & reference person (name & contact details)	Position	Description
		Fax: Email: Name and title of the reference person from the company:	<i>term or a long-term position]</i>	
.....
<i>[indicate the month and the year]</i>	<i>[indicate the country and the city]</i>	Name of the Company: Address of the company: Phone: Fax: Email: Name and title of the reference person from the company:	<i>[indicate the exact name and title and if it was a short term or a long-term position]</i>	Name of the Assignment: Beneficiary of the Assignment: Brief description of the Assignment: Responsibilities:

18. Other relevant information: (e.g. Publications)

[insert the details]

19. Statement:

I, the undersigned, certify that to the best of my knowledge and belief, this CV correctly describes myself, my qualifications, and my experience. I understand that any wilful misstatement described herein may lead to my disqualification or dismissal, if engaged.

I hereby declare that at any point in time, at the SADC Secretariat's request, I will provide certified copies of all documents to prove that I have the qualifications and the professional experience as indicated in points 9 and 17 above¹, documents which are attached to this CV as photocopies.

By signing this statement, I also authorize the SADC Secretariat to contact my previous or current employers indicated at point 14 above, to obtain directly reference about my professional conduct and achievements.

_____ Date: _____

- ATTACHMENTS:**
- 1) **Proof of qualifications indicated at point 9**
 - 2) **Proof of working experience indicated at point 17**

¹ *The proof of stated qualifications shall be in the form of the copies of the degrees and diploma obtained, while for the professional experience the proof shall be either acknowledgement letters from the previous employers or copies of the Purchase Order/ Contract signed with them.*

C. FINANCIAL PROPOSAL

CONSULTANCY FOR THE DESIGN AND DEVELOPMENT OF THE SADC ICT OBSERVATORY FACTS AND FIGURES REPORT - REFERENCE NUMBER: SADC/3/5/2/406.

N°	Description¹	Total (in US\$)
TOTAL FINANCIAL OFFER (All-inclusive lump sum)		

Signature [*In full and initials*]: _____

Name and Title of Signatory: _____

¹ Delete items that are not applicable or add other items as the case may be.

ANNEX 3: STANDARD CONTRACT FOR INDIVIDUAL CONSULTANTS

STANDARD TERMS OF CONTRACT

(Individual Consultant)

CONSULTANCY FOR THE DESIGN AND DEVELOPMENT OF THE SADC ICT OBSERVATORY FACTS AND FIGURES REPORT - REFERENCE NUMBER: SADC/3/5/2/406. This Contract (“Contract”) is made, between

The **SADC Secretariat**, having its principal place of business at the SADC Headquarters, Plot No. 54385, Central Business District, Private Bag 0095, Gaborone, Botswana (hereinafter referred to as the “Procuring Entity”),

and, on the other hand,

(.....); (hereinafter referred to as the “Individual Consultant”), with residence at, , with email contact: ; Tel: Passport Number issued on by the Government of...

WHEREAS, the Procuring Entity wishes to have the Individual Consultant perform the Services hereinafter referred to as; Consultancy to develop methodological guidelines for computation of informal cross border trade statistics (ICBTS) in SADC Region,

AND WHEREAS the Individual Consultant represents and affirms that he possesses the requisite experience, qualifications, capability and skill to perform the said Services and is willing to perform these Services;

NOW THEREFORE THE PARTIES hereby agree as follows:

1. Definitions

For the purpose of this contract the following definitions shall be used:

- 1.1 **Contract** means the agreement covered by these terms including the Annexes and documents incorporated and/or referred to therein, and attachments thereto.
- 1.2 **Contract Value** means the total price of the Financial Proposal included in the Individual Consultant’s quotation dated (.....) for the project “Consultancy For The Design and Development of the SADC ICT Observatory Facts and Figures Report - Reference Number: **SADC/3/5/2/406**” and reflected as such in Annex 2 of this Contract.
- 1.3 **Data Subject** means a natural person (i.e., an individual) who can be identified, directly or indirectly, by reference to Personal Data.
- 1.4 **Individual Consultant** means ..., the individual to whom the Procuring Entity has awarded this contract following the Request for Expression of Interest for Consultancy for the Design and Development of the SADC ICT Observatory Facts and Figures Report - Reference Number: **SADC/3/5/2/406**”

1.5 **Personal Data** means any information relating to an identified or identifiable living natural person. This may include an identifier such as a name or audio-visual materials, an identification number, location data or an online identifier; it may also mean information that is linked specifically to the physical, physiological, genetic, mental, economic, cultural, or social identity of a Data Subject. The term also includes data identifying or capable of identifying human remains.

1.6 **Procuring Entity** means the legal entity, namely the SADC Secretariat who procures the Services described in Annex 1 to this Contract.

1.7 **Project Director** means the Procuring Entity's authorized representative who may exercise authority attributable to her in this Contract and her details are as follows:

Chisepo Lungu
Programme Officer - ICT • INFR – Infrastructure
Southern African Development Community (SADC)
Plot 54385 New CBD.
Private Bag 0095 Gaborone,
BOTSWANA.
Telephone: +267 364 1863
Email: clungu@sadc.int

1.8 **Services** means the Services to be performed by the Individual Consultant in this Contract.

2. THE SERVICES

The Individual Consultant shall undertake the performance of the Services in accordance with the provisions of the Annex 1 of this Contract and shall, in the performance of the Services, exercise all the reasonable skill, care and diligence to be expected of an Individual Consultant carrying out such services.

3. EFFECTIVE DATE AND DURATION

3.1 This Contract shall enter into force on the date of its last signature by either of the Parties.

3.2 The duration of the Contract shall be six (6) calendar months.

4. PAYMENT

4.1 The Individual Consultant shall be paid for the Services at the rates and upon the terms set out in Annex 2 to this Contract.

4.2 The Individual Consultant shall be paid a total amount of **US\$..... (State Dollars only)**, fixed cost, in accordance with the provisions of Annex 2 to this Contract.

4.3 Payment shall be made to the Individual Consultant in US dollars unless otherwise provided for under this Contract.

4.4 Unless otherwise provided in this Contract, invoices shall be delivered to and made out to the Procuring Entity and shall be paid within 30 days of receipt by the Project Director, subject to the Individual Consultant having complied with his/her obligations hereunder in full as stated in the Annex 1 and 2 to this Contract.

4.5 The Procuring Entity reserves the right to delay and/or withhold, fully or partially, payments that have not been supported by full and appropriate supporting evidence that the Services provided were delivered and accepted by the Procuring Entity.

5. STATUS OF THE INDIVIDUAL CONSULTANT

5.1 Nothing contained herein shall be construed as establishing or creating a relationship of master and servant or principal and agent or employer and employee or a partnership or a joint venture as between the Parties, it being agreed that the position of the Individual Consultant under this Contract is that of an independent contractor.

5.2 The Individual Consultant shall be responsible for paying any tax and social security contributions in his/her country of residence, for any activity deriving from this Contract. Such costs shall be assumed included in the Individual Consultant's fees.

6. SUPERVISION OF THE SERVICES

The Individual Consultant undertakes to deliver the Services in compliance with a system of quality assurance acceptable to the Procuring Entity which shall include any steps to comply with the standards operated by the Procuring Entity. The Individual Consultant shall be informed of the specific requirements in relation to this, and at the request of the Procuring Entity he shall allow access to information, records and other materials during normal office working hours as the Procuring Entity may require in order to confirm that the work in progress is in accordance with these quality procedures.

7. COMPLIANCE WITH THIS CONTRACT

The Procuring Entity shall be entitled to seek confirmation from the Individual Consultant, at any time during the delivery of this Contract, and for a period of 1 year after its completion, that the Individual Consultant has complied with the terms of this Contract. The Procuring Entity may also request the provision of reasonable documentary evidence to support this.

8. ASSIGNMENT AND SUBCONTRACTING

- 8.1 The Individual Consultant shall under no circumstances sub-contract, assign or transfer the Contract or any part share or interest in it. Where the Individual Consultant considers it necessary to use the services of a third party, he shall inform the Procuring Entity's Project Director in writing, and only once written approval is provided can the Consultant proceed to use a third party.
- 8.2 When the Project Director agrees that the activities under the Contract may be performed by a third party, the third party involved in the delivery of Services in this Contract, will be under the direct control of the Individual Consultant. The Procuring Entity shall not be responsible for the third party's performance of duties or Services assigned to it, and neither for ensuring that conditions of employment are met nor for any other employment obligations relating to that person including, but not restricted to, taxation and insurance including professional indemnity insurance, employer's liability insurance and public liability insurance.

9. BREACH OF THE TERMS

In the event of a breach of any terms of the Contract, a Party may serve a notice on the Party alleged to be in breach requiring the breach to be remedied within a period specified in the notice, not being longer than 30 days. If the breach has not been remedied before the expiry of the specified period, the Party not in breach may then terminate the Contract in writing and may take appropriate steps to remedy the breach.

10. LIABILITY OF THE INDIVIDUAL CONSULTANT

- 10.1 The Procuring Entity will be relying on the Individual Consultant's skills, expertise and experience in relation to the performance of the Services in accordance with this Contract and also upon the accuracy of all representations and statements made and the advice given in connection with the provision of the Services.
- 10.2 In view of the reliance by the Procuring Entity set out in clause 10.1 above, the Individual Consultant agrees to indemnify at its own expense, protect and defend the Procuring Entity, its agents and employees, from and against all actions, claims, losses or damages arising out of the Individual Consultant's performance of this Contract provided that:
- a) the Individual Consultant is notified of such actions, claims, losses or damages not later than 30 days after the Procuring Entity becomes aware of them;

- b) the ceiling on the Individual Consultant's liability to the Procuring Entity shall be limited to an amount equal to the contract value but such ceiling shall not apply to any losses or damages caused to third parties by the Individual Consultant's willful misconduct; and
 - c) the Individual Consultant's liability shall be limited to actions, claims, losses or damages directly caused by such failure to perform its obligations under the Contract and shall not include liability arising from unforeseeable occurrences incidental or indirectly consequential to such failure.
- 10.3 At its own expense, the Individual Consultant shall, upon request of the Procuring Entity, remedy any defect in the performance of the Services in the event of the Individual Consultant's failure to perform its obligations under the Contract.
- 10.4 The Individual Consultant shall have no liability whatsoever for actions, claims, losses or damages occasioned by the Procuring Entity omitting to act on any recommendation or overriding any act or decision of the Individual Consultant, or requiring the Individual Consultant to implement a decision or recommendation with which the Individual Consultant disagrees or on which he expresses a serious reservation.

11. INSURANCE

- 11.1 The Individual Consultant shall ensure that full and appropriate professional indemnity insurance and third-party liability insurance, is in place for all Services provided.
- 11.2 Where national requirements or practices provide for different regulations/practices concerning insurance, the Individual Consultant may provide written confirmation of all insurances held and a signed declaration that these are in line with regulations/practices in their country of operation. Only if such confirmation has been provided, and written confirmation of its acceptance provided to the Individual Consultant by the Procuring Entity, will this remove the obligation to meet the requirements of clause 11.1 of this Contract in full.
- 11.3 All insurances effected by the Individual Consultant shall be effected with an insurer of good repute and the Individual Consultant agrees to maintain such insurances for a period of 1 year from the completion of the Services under this Contract so long as such insurance continues to be available upon reasonable terms at reasonable commercial rates failing which the Procuring Entity shall be entitled to take out insurance itself to cover any potential liability to its own Procuring Entity in relation to the performance of the Services under this Contract. The cost of such insurance shall be a debt immediately due from the Individual Consultant.

11.4 The provisions of this clause shall remain in full force and effect notwithstanding the completion of the performance of the Services hereunder and the satisfaction of all other provisions of this Contract.

12. COPYRIGHT

12.1 Unless otherwise specified in the Contract, the title of the copyright and any other intellectual property rights arising out of the performance of this Contract shall be vested in the Procuring Entity which shall have the unfettered right to assign and grant sub-licenses in respect of the same. Except as permitted by the terms of this Contract, the said materials shall not be reproduced or disseminated without proper consultation with, and written permission from, the Procuring Entity. This provision shall apply to the title to rights arising from the performance under this Contract but shall not apply to the internal systems or rights in relation to the Individual Consultant's own systems not created specifically for this purpose and where the same are an important part of the Services. The Individual Consultant shall grant a free and irrevocable licence to the Procuring Entity and its assigns for the use of the same in that connection.

12.2 The Individual Consultant warrants that it is free of any duties or obligations to third parties which may conflict with this Contract and, without prejudice to the generality of clause 12.1 above, agrees to indemnify the Procuring Entity against any and all actions, costs damages, direct, indirect or consequential, and other expenses of any nature whatsoever which the Procuring Entity may incur or suffer as a result of the breach by the Individual Consultant of this warranty.

12.3 The Individual Consultant warrants that it is free of any duties or obligations to third parties which may conflict with this Contract and, without prejudice to the generality of clause 12.1 above, agrees to indemnify the Procuring Entity against any and all actions, costs damages, direct, indirect or consequential, and other expenses of any nature whatsoever which the Procuring Entity may incur or suffer as a result of the breach by the Individual Consultant of this warranty.

13. LIABILITY FOR PERSONAL DATA BREACH

13.1 The Individual Consultant shall indemnify or hold harmless, the Procuring Entity, from and against all loss, costs, harm, claims, fines, group actions, liabilities, damages, expenses (including legal fees) suffered or incurred by the Procuring Entity or for which the Procuring Entity may become liable due to any failure by the Individual Consultant to lawfully process Personal Data under the Contract.

13.2 The aggregate liability of the Contractor in respect of the indemnity set out in Paragraph 13.1 above shall in no event exceed the total Contract Price.

13.3 The Contractor shall adhere to data protection requirements as set in this Contract.

13.3.1 Processing of Personal Data

1. References to the term Personal Data shall only apply to Personal Data processed in the course of the performance of the obligations imposed on the Individual Consultant pursuant to or under the Contract.
2. The Individual Consultant shall:
 - (a) process Personal Data provided by the Procuring Entity for fulfilling specific obligations and instructions from the Procuring Entity as set out in the Contract.
 - (b) comply with all Applicable Data Protection Laws when Processing Personal Data.
 - (c) not utilize Personal Data transferred to it by the Contracting Authority for any other purpose than provided in the Contract; and
 - (d) keep the Personal Data confidential and not disclose it to third parties or in any other way use the Personal Data in contravention of the provisions of the Contract; and ensure that any of its personnel, agent, or sub-contractor who may have access to the Personal Data, commit themselves to confidentiality of the Personal Data processed under the Contract unless they are under an appropriate statutory obligation of confidentiality.

13.3.2 Data Subject Rights

1. The Individual Consultant shall assist the Procuring Entity by implementing appropriate technical and organizational measures for the fulfilment of the Procuring Entity's obligations to respond to requests by Data Subjects in respect of Personal Data.
2. The Contractor shall:
 - (a) promptly notify the Procuring Entity if it receives a request from a Data Subject in respect of the Personal Data;
 - (b) ensure that it does not respond to any request except on the documented instructions of the Procuring Entity.
 - (c) promptly notify the Procuring Entity if it receives any communication from any Supervisory or Regulatory Authority in connection with the Personal Data; and

- (d) promptly notify the Contracting Authority if it receives a request from any third party for disclosure of Personal Data where compliance with such request is required or purported to be required by law.

13.3.3 Transfer of Personal Data

1. The Individual Consultant shall not transfer or authorize the transfer of Personal Data outside the country of the Procuring Entity without prior written authorization of the Procuring Entity.
2. Subject to Clause 13.3.3.1 above, Personal Data may only be transferred to a jurisdiction or international organization that ensures adequate level of protection. If Personal Data processed under the Contract is transferred outside of the country of the Procuring Entity, the Individual Consultant as Data Processor shall ensure that there are appropriate safeguards to protect the Personal Data.
3. The Individual Consultant shall ensure the following before transferring Personal Data:
 - (a) the party receiving the Personal Data will apply a protection level equivalent to or higher than the measures set out in the Applicable Data Protection Laws; the party receiving the Personal Data has appropriate safeguards if the third country does not provide adequate level of protection; processing of Personal Data by the party receiving it is restricted to the purpose authorized by the Procuring Entity;
 - (b) and the transfer of Personal Data is compatible with the reasonable expectations of the Data Subject.

13.3.4 Information Security

- 13.3.4.1 The Procuring Entity must implement all appropriate technical and organizational measures necessary to ensure a level of security as required under the SADC Protection of Personal Data Policy and Applicable Law.
- 13.3.4.2 The Individual Consultant undertakes to inform the Contracting Authority of the technical and organizational measures it will implement to protect the Personal Data processed on behalf of the Procuring Entity.
- 13.3.4.3 The Individual Consultant must inform the Contracting Authority of any changes that could affect the protection of Personal Data before implementing such changes.

13.3.5 Personal Data Breach

- 13.3.5.1 The Individual Consultant must immediately notify the Procuring Entity of any security compromise or data breach which involves Personal Data.
- 13.3.5.2 The Personal Data breach notification from the Individual Consultant must provide sufficient information to allow the Procuring Entity to meet any obligations or to report or inform the affected Data Subjects.
- 13.3.5.3 The notification must provide the following information: a description of the nature of the data breach; a list of Data Subjects affected; and the security measures implemented or to be implemented to address the data breach. The Individual Consultant shall cooperate with the Procuring Entity and take reasonable steps as directed by the Procuring Entity to assist the investigation, mitigation, and remediation of such Personal Data breach.

13.3.6 **Records**

- 13.3.6.1 The Individual Consultant shall maintain complete, accurate and up-to-date written records of all Data Processing carried out under or in connection with the Contract.
- 13.3.6.2 The records maintained by the Individual Consultant shall contain the following information: the name and contact details of the Procuring Entity's representative or the Data Protection Officer, if any; the categories of Data Processing carried out on behalf of the Procuring Entity; where applicable, details of any transfers of Personal Data, including the identity of the recipient of such transferred Personal Data and the countries to which such Personal Data is transferred together with details of the appropriate safeguards put in place; and a general description of the security measures implemented by the Individual Consultant.

13.3.7 **Sub-Processing**

The Individual Consultant shall ensure that any Sub-Contractors processing Personal Data shall do so lawfully and in line with this Clause, where applicable.

13.3.8 **Deletion or Return of Personal Data**

- 13.3.8.1 Upon the expiration of the Contract, or termination of the Contract, the Individual Consultant shall immediately cease processing Personal Data under its possession or control.
- 13.3.8.2 Within 10 (ten) days following the date of expiration or termination of the Contract, the Individual Consultant shall, at the written direction of the Procuring Entity, securely return or delete Personal Data including any copies of it.
- 13.3.8.3 The Individual Consultant shall provide the Procuring Entity with written certification that it has fully complied with the provisions of this Clause.

- 13.3.8.4 If the Individual Consultant is required by law to retain the Personal Data, the Individual Consultant shall advise the Procuring Entity accordingly.

14 SUSPENSION OR TERMINATION

- 14.1 In response to any factors out of the control of Procuring Entity and/or to breaches of contract by the Consultant, the Procuring Entity may at any time, by giving 30 days' notice in writing, terminate in whole or in part or suspend the Individual Consultant's performance of the Services. In such event, the Individual Consultant shall be entitled to payment pursuant to sub-clause 14.4 below. If such suspension continues for a period in excess of twelve months, then either party may terminate this contract forthwith by written notice to the other.
- 14.2 The Individual Consultant may also terminate the contract unilaterally, without providing any reasons for such decision, if (s) he gives a 30 days' prior written notice to the Project Director.
- 14.3 In the event of early termination of the Contract under sub-clauses 14.1, 14.2 and 14.3 of this clause, the Individual Consultant shall be entitled to a fair and reasonable proportion of the fees payable for that part of the Services carried out up to the date of such termination or suspension but this shall not include any loss of profit or contracts or any other expenses, losses or claims arising out of such termination or suspension or consequential thereupon.
- 14.4 Either Party may terminate this Contract, by giving not less than 30 days' written notice to the other Party, if, as a result of Force Majeure, either Party is unable to perform a material portion of its obligation for a period exceeding 30 days.
- 14.5 Termination shall be without prejudice to the Procuring Entity's obligation to pay for the work satisfactorily completed, or all reasonable expenses incurred, by the Individual Consultant under this Contract prior to such termination.

15 NO WAIVER

No forbearance shown or granted to the Individual Consultant, unless in writing by an authorized officer of the Procuring Entity, shall in any way affect or prejudice the rights of the Procuring Entity or be taken as a waiver of any of these terms.

16 VARIATIONS

Any variation to these terms or the provisions of the Annexes shall be subject to a written addendum and be signed by duly authorized signatories on behalf of the Individual Consultant and the Procuring Entity respectively.

17 GOVERNING LAW

This Contract shall be governed by and shall be construed in accordance with Botswana laws.

18 SETTLEMENT OF DISPUTES

- 18.1 The Parties shall use all their best efforts to settle all disputes arising out of, or in connection with, this Contract or its interpretation amicably.
- 18.2 In the event that, through negotiation, the Parties fail to solve a dispute arising from the conclusion, interpretation, implementation or termination of this Agreement, the Parties shall settle the dispute by arbitration.
- 18.3 The arbitral tribunal shall consist of three arbitrators. Each Party to the dispute shall appoint one arbitrator. The two arbitrators so appointed shall appoint the third arbitrator, who shall be the Chairperson. If within fifteen (15) days of receipt of the request for arbitration either Party has not appointed an arbitrator, or within seven (7) days of the appointment of the arbitrators the third arbitrator has not been appointed, either Party may request an appointing authority agreed by the Parties to appoint an arbitrator.
- 18.4 If no appointing authority has been agreed upon by the Parties, or if the appointing authority agreed upon refuses to act or fails to appoint the arbitrator within thirty (30) days of the receipt of a Party's request therefor, either Party may request the Chairperson of the Law Society of Botswana, to appoint the third arbitrator.
- 18.5 The appointing authority shall, at the request of one of the Parties, appoint the sole arbitrator as promptly as possible.
- 18.6 The procedure of arbitration shall be fixed by the arbitral tribunal, which shall have full power to settle all questions of procedure in any case of disagreement with respect thereto.
- 18.7 The decisions of the arbitral tribunal shall be final and binding upon the Parties.
- 18.8 The arbitration shall take place in Botswana and substantive law of Botswana shall apply.

19. PRIVILEGES AND IMMUNITIES

Nothing in or relating to this Contract shall be deemed as a waiver, express or implied, of any of the privileges and immunities of SADC Secretariat.

20. ENTIRE AGREEMENT

This Contract and any annexes hereto shall constitute the entire agreement between the Parties and supersedes all prior agreements, understandings, negotiations and discussions, whether oral or written. There are no conditions, understandings or other agreements, oral or written, express, implied or collateral between the Parties in connection with the subject matter of this Contract except as specifically set forth in this Contract and any attachments hereto.

The following Annexes are integral part of this Contract:

Annex 1: Terms of Reference

Annex 2: Payment Schedule and Requirements

Signed in the English language by:

For the Procuring Entity		For the Individual Consultant	
Name	Dr Judith Kateera	Name	
Position	Deputy Executive Secretary- Corporate Affairs		
Place	Gaborone	Place	
Date		Date	
Signature		Signature	

Annex 2: Payment Schedule and Requirements

3. For Services rendered pursuant to Annex 1, the Procuring Entity shall pay the Individual Consultant an amount not to exceed the ceiling of US Dollars **\$9,000.00**

amount], which shall be considered the contract value. This amount has been established based on the understanding that it includes all of the Consultant's costs and profits as well as any tax obligation that may be imposed on the Individual Consultant in his/her country of residence.

4. The breakdown of prices is:

N°	Description ¹	Total (in US\$)
TOTAL FINANCIAL OFFER (All-inclusive lump sum)		

5. The payment shall be made in accordance with the following schedule:

- i. Final Inception Report 25% Payment
- ii. Second draft Benchmarking Review Report, second draft SADC ICT Observatory Facts and Figures Report and Presentation 30% Payment
- iii. Final Benchmarking Review Report and Final SADC ICT Observatory Facts and Figures Report 45% Payment.

4. Payment Conditions: Payment shall be made in US Dollars not later than 30 days following submission of original invoice by the Individual Consultant, in duplicate, accompanied by the requested supporting documents. All payments under the contract shall be made by bank transfer into the bank account indicated by the Individual Consultant in her/his invoices.